

NTSB MOST WANTED
Transportation Safety Improvements

Improve Crew Resource Management



Safety Improvements Wanted

Require on-demand charter operators that conduct dual-pilot operations to establish and implement a FAA-approved crew resource management training program for their flight crews.

A-03-52



NTSB **MOST WANTED**

Transportation Safety Improvements

Minnesota Accident

- Eveleth, MN
 - 8 fatal



Crew Resource Management Training

- Techniques for improved crew coordination, workload management, and error reduction
- Required for Part 121 operators
- Required for Part 91 Subpart K (fractional) operators



FAA Actions

- **April 2004** – Aviation rulemaking committee reviewing Part 135 changes. NPRM anticipated in 2005.
- **June 2006** – Revisions to Part 135 forthcoming. NPRM anticipated in 2007.



Continued Crew-Involved Accidents



- Montrose, CO (11/04)
 - 3 fatal, 3 seriously injured
- Houston, TX (11/04)
 - 2 fatal
- Teterboro, NJ (2/05)
 - 4 seriously injured

FAA Actions Remaining

- Complete rulemaking to establish requirement for Part 135 on-demand operators to implement CRM training in accordance with Part 121 standards



Improve Crew Resource Management

Proposed Safety Board Action

- Keep issue area on Most Wanted List
- Keep red designation: Unacceptable response

Timeliness Classification

RED

