



NTSB National Transportation Safety Board

Office of Aviation Safety

Platinum Jet Bombardier CL-600

Teterboro, NJ
February 2, 2005



Cabin Aides

- Primarily served as customer service representative
- FAA-qualified flight attendant not required due to seating capacity
- No FAA safety training requirements for cabin aides

FAA-Qualified Flight Attendants

- Must receive annual recurrent training:
 - Crewmember assignments, functions, and responsibilities
 - Passenger briefings
 - Location and operation of emergency equipment
 - Location and operation of all exits
- Platinum Jet did provide some safety training

Cabin Safety

- Staff is concerned that lack of FAA-approved training jeopardized safety of passengers
 - Cabin aide failed to collect glassware, causing injury
 - Four passengers did not have seatbelts fastened
 - Cabin aide failed to open main cabin door
- Staff has proposed a recommendation in this area

Restraint Stowage

- Two passengers thrown into aisle during impact sequence
- Both looked for seatbelts but could not locate them
- Restraints intentionally placed beneath seatback cushions





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